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## Quality Policy

**atg airports mission is to provide secure, sustainable business growth by supplying our customers with products & services that meet or exceed their expectations.**

To achieve this, we are committed to:

- Establishing and maintaining a business plan that will be compatible with the long-term strategic direction of the business and the Quality Management System and will be focused on both business risk as well as enhancing the customers experience
- Continually increasing our operational efficiency in both manufacture and delivery to minimise lead times and costs and for the control of software development to ensure the integrity of software deliveries and products that contain software are effectively controlled to meet our customers requirement's.
- Providing and enhancing the skills and expertise necessary to address our customers' requirements both now and in the future and ensure they are in line with its strategic direction
- Evaluating and improving our management systems to comply with industry standards, business needs and ISO 9001-2015, ISO 90003-2018 and ISO 27001:2022 requirements
- Commit to reviewing the needs and expectations of all relevant interested parties, internal and external issues that could have a negative as well as positive effect on the organisations purpose and strategic direction
- Ensuring a culture of constant quality improvement including pro-active root cause analysis of issues from supply chain through to customer
- Provide clear communication between senior management, employees our customers and all interested parties that are critical to the success of atg airports Limited

Meeting these objectives provides the framework that will make atg airports the customer's natural choice for future business.

	Originated By	Validated By
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